



South River

COMPOUNDING PHARMACY

*Changing lives.*



## YOUR PHARMACY AT YOUR FINGERTIPS

The **SOUTH RIVER COMPOUNDING PHARMACY** app by PCCA transforms how we help you to improve your health outcomes and ultimately reduce your costs.

- Convenient and easy prescription refills.
- Reliable medication reminders.
- Immediate access to our services
- Manage multiple family members.
- For care givers & providers, manage multiple patients
- Optimized for compounded, chronic condition and prescription medications



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FOR IPHONE



DOWNLOAD  
FOR ANDROID



# GETTING STARTED

## PIN PROTECTION

When you open the app for the first time, you will be asked to create a four digit PIN code to help us keep your personal information secure. You will need to enter it one more time to confirm. You will also be asked to SELECT STORE. If your pharmacy has more than one store, you will need to select your local one. Press the CONFIRM button when you are ready to continue. Whenever you want to manage patient information, order a prescription or setup a dose reminder, you will be asked to enter your PIN number again so don't forget it!



## MANAGE PATIENTS

In the MANAGE PATIENTS section of the app, you can create patient profiles for yourself and your family members so you can order prescriptions and create dose reminders. Press ADD NEW PATIENT to add a profile and simply fill in the required details. Your patient profiles will appear in a list on the screen. Press on the name of a patient to either remove them from the app or to update their personal information such as their address or phone number.

## ORDER PRESCRIPTION

In the ORDER PRESCRIPTION section of the app, you can create a new order or check previously made or pending prescription orders. When you press ORDER FROM PHARMACY you will be asked for a few details about the prescription you require. Swipe right on your device or press NEXT to continue. You will be asked if you would like to include a photo of your prescription, but it is not mandatory. On the final screen, you can review the details of your order, if you are happy with your order, press SEND. If you want to cancel, you can just use the back button on your device.



## DOSE REMINDER

If you are taking medication, you can setup a regular notification to remind you when to take it. Just press NEW REMINDER and you will be asked for a few details about your medicines and when you are recommended to take them.

## REFILL REMINDER

When you order your prescription you will be given the option to select your refill frequency. This is very helpful if you need to refill your prescription at regular intervals. If you do this, you will receive a push notification on your device when you are due for a refill. When you press on a refill reminder, the app will display your order history. Press on the order you wish to refill and either update it or press YES to order your refill.

Note that you will be asked by your device when you install the app if you want to allow push notifications. Please select YES to ensure you receive refill reminders.

